

<b>Committee(s):</b>	<b>Date(s):</b>
Health and Wellbeing Board	4 March 2013
<b>Subject:</b>  <b>Information report</b>	<b>Non-Public/Public</b> Public
<b>Report of:</b> Acting Director of Community & Children's Services	<b>For Information</b>
<p><b>Summary</b></p> <p>This report is intended to give Health and Wellbeing Board Members an overview of key updates to subjects of interest to the Board where a full report is not necessary. Details on where Members can find further information, or contact details for the relevant officer is detailed within each section as appropriate.</p> <p>Within this report there are updates on :</p> <ul style="list-style-type: none"> <li>• Staffing (Update on post of Director of Public Health role, public health consultant and departmental restructure and the new post of executive policy officer)</li> <li>• Health and Wellbeing strategy consultation progress and Love Health event feedback</li> <li>• Suicide sub group</li> <li>• Out of Hours Service</li> <li>• Adult Social Care Annual Report (Local Account)</li> <li>• Health and Wellbeing Conference</li> </ul> <p><b>Recommendation(s)</b></p> <p>Members are asked to:</p> <ul style="list-style-type: none"> <li>• Note the update report, which is for information</li> </ul>	

**Main Report**

## **Background**

1. In order to update Members on key developments, information items which do not require a decision have been included within this highlight report. Details on where Members can find further information, or contact details for the relevant officer is detailed within each section as appropriate.

## **Update on Public Health and Community and Children's Services Staffing Structures**

2. Further to the Board's January update report, the following staffing changes have progressed in preparation for the City of London's new responsibilities in April 2013.

### Appointment of the Director of Public Health

3. The shortlisting of applications took place on the 28<sup>th</sup> January and the interviews are taking place on the 8<sup>th</sup> March. The Reverend Dr Dudley is a member of the assessment panel.

### Public Health Consultant

4. The current Public Health Consultant Vicky Hobart and chair of the City of London shadow Health and Wellbeing Board is leaving her post in March. She has been appointed as the Director of Public Health for Redbridge and Waltham Forest.

### Community and Children's Services

5. The restructure of the Strategy and Performance team in preparation for the transfer of the public health function to the City of London has progressed into the personal consultation phase. All managers affected by changes have had personal meetings and the opportunity to comment on the manager level job descriptions. Once appointments have been made at managerial level, the staffing structure reporting to those managers will be developed.

### Executive Policy Officer

6. In order to support the Health and Wellbeing Board discharge its health and wellbeing function, a new post has been created as part of Community and Children's services' departmental restructure to provide policy and business support. The job description is currently being evaluated.
7. The contact officer is Neal Hounsell (0207 332 1638)

## **Verbal update regarding the Health and Wellbeing Strategy Progress and Love Health event feedback**

8. The contact officer is Farrah Hart (020 7332 1907)

## **Verbal update regarding the Suicide sub group**

9. The contact officer is Farrah Hart (020 7332 1907)

## **Out of Hours Services**

10. The out of hours GP service is currently provided by Harmoni, contracted by a Consortium of five PCTs (before clusters were created) with City and Hackney PCT as the lead. In preparation for the transfer of responsibilities to the Clinical Commissioning Group (CCG), City and Hackney PCT appointed a management consultancy – Libre – to manage the 2012/2013 contract.

11. From April 2013, commissioning of the out of hours service will become the responsibility of the CCG, with support from the Commissioning Support Unit. The CCG has agreed to continue with Harmoni as the provider from April and to develop a new specification for a City and Hackney specific out of hours service for commencement no later than October 2013.

12. To this end, the CCG organised a workshop on 27 February with clinicians and users to define new specification details, standards, and monitoring arrangements. It also discussed the risk management of the current contract including:

- Ensuring that the changes to the service commissioned from April take account of the introduction of the 111 service
- Ensuring that the 13/14 contract has sufficient break clauses to allow a new service to be commissioned
- Ensuring that the locally defined indicators are included in the contract with proportionate remedies and contract monitoring
- Ensuring that there are no ongoing or inherited risks to the CCG

13. The contact officer is Paul Haigh (0207 683 4032)

## **City of London Adult Social Care Annual Report (Local Account) 2012**

14. The Government introduced local accounts, otherwise known as annual reports, in 2011 to inform residents and users how local adult social care services are being delivered. The production of the Annual Report is voluntary and not a statutory requirement.

15. The City of London's Annual Report outlines how the City of London delivers Adult Social Care (ASC), what the ASC service has achieved in 2012 and priorities for 2013. It is a tool to keep residents informed of any changes, and to provide a clear and informative guide to the City of London's year in Adult Social Care.

### Achievements in 2012

16. The City carried out the Adult Social Care User Survey for the first time. The City had an excellent response rate of 63%.

17. Constructive user engagement through the Adult Advisory Group (AAG) meetings to approve changes in policy and protocol.

18. The City's Community Service Volunteer (CSV) programme was expanded to offer volunteers for a new shopping and befriending service to those not eligible for an Individual Budget.

19. The Reablement and Occupational Therapy service has developed to focus on users returning home after a serious illness or injury, and need rehabilitation and confidence building to live independently in their own home.

20. The full report is available on line at <http://www.cityoflondon.gov.uk/services/adult-health-wellbeing-and-social-care/adult-social-care-support-and-wellbeing/Pages/Local-Account.aspx> and hard copies are available upon request from Prachi Ranade (020 7332 3792)

### **London Health and Wellbeing Conference**

21. On the 25<sup>th</sup> February, London Councils, the Joint Improvement Partnership and NHS London hosted a London Health and Wellbeing Conference. Four members of the City of London's Shadow Health and Wellbeing Board attended.

22. The Conference provided an opportunity to:

- hear and challenge key London health and healthcare leaders,
- develop new partnerships,
- develop a framework for what a 'good' Board looks like and identify areas for development
- meet some of the HWBs' new partner organisations
- share learning from some of the excellent work conducted throughout this shadow year by London Boards

23. Because this report was finalised before the event took place, the Acting Director of Community and Children's Services will give a verbal update to the Board on the outcomes of the conference if appropriate.

24. Contact officer is Neal Hounsell (020 7332 1638)

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